

**Terms of Reference:**  
**Consultant - Quality Improvement**

National Health Systems Resource Centre (NHSRC) is a technical support organisation under the National Health Mission, Ministry of Health & Family Welfare. NHSRC channelizes required technical assistance for the Ministry of Health and Family Welfare and the States for various tasks. Such requirements are dynamic in nature. Work at the NHSRC is organised around seven divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, Healthcare Technology, Human Resources for Health, Public Health Planning, Public Health Administration and Quality Improvement.

For improving Quality of care of services, delivered at the public health facilities, National Quality Assurance Standards were developed under the National Health Mission. For this initiative, NHSRC performs task of the secretariat on behalf of the Ministry of Health & Family Welfare. In the year 2013, QA Operational Guidelines and Quality Standards for District Hospitals were launched by the Ministry of Health & Family Welfare. This was followed by development and launch of Quality Standards for Community Health Centres (CHCs) and Primary Health Centres (PHCs), followed by Quality Standards for Urban PHCs in the subsequent years. There is an explicit system of measurement of extent of compliance against each of the National Quality Assurance Standard (NQAS). Each Quality standard has measurable elements and check-points.

For implementation of the NQAS, substantial efforts are undertaken for building capacity of the states to understand the nuances of each quality standards, followed by hand-holding support through state quality assurance committee and district quality assurance committees.

The division also support the Ministry of Health & Family Planning, GOI and the states in implementation of Kayakalp Initiative and LaQshya.

For supporting above mentioned tasks, NHSRC intends to induct a consultant in the QI Division. The incumbent is expected to have good clinical background and excellent writing skills.

Support to the States require extensive travel to the states, which may be about one of third of the time.

**Roles & Responsibilities:**

Expected roles of the incumbent are summarised below –

- Review the contemporary literature and programme guidelines, and examine the existing measurement system (ME & check-points) under the NQAS
- Support the States with Implementation of NQAS
- Development of Resource Material
- Conduct trainings
- Any other task, as per need of the QI Division

**Qualification & Experience:**

**Essential Qualification**

1. MBBS or equivalent (recognised by MCI)
2. 3 years' post-qualification experience in Hospital / Health Administration / Quality

## **Desirable Qualification**

PG degree in Hospital Administration / Hospital Management / Health Management / Public Health would be an added advantage

### **Note-**

- Only shortlisted candidates will be called for an interview
- The candidates may be subjected to written test and presentation to judge their writing skills and language proficiency

Formal educational qualification and experience could be relaxed when there is published work of high quality or whenever there is work experience of specific relevance.

**Age Limit:** 40 years (As on last date of receiving applications)

*Age can be relaxed for a suitable candidate.*

**Location:** New Delhi with willingness to travel on need basis

**Remuneration Range:** Between Rs. 44,000/- to Rs. 99,000/- per month

***\*Fee offered within the band will be commensurate qualification and experience***

**To Apply:** Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to [recruitment.qi.nhsrc@gmail.com](mailto:recruitment.qi.nhsrc@gmail.com) by 9<sup>th</sup> September 2019. Application submitted in other format will not be accepted. Please ensure to mention post applied for on the application form, without which the application form will not be accepted.