

Minutes of Pre-Bid Meeting on Hiring of Insurance Company for Providing Cashless Mediclaim Policy

1. Held online on 24th June 2021 at 3:00 pm.

2. Agenda:

- Introduction
- Sharing NHSRC requirements
- Questions and answers

Meeting attended by -

3. From NHSRC:

- Mr. Parminder Gautam
- Mr. Gaurav Prakash
- Mr. Subrata Kumar Patel
- Ms. Manju Bisht

4. From Agencies.

- SBI General Insurance

5. The queries raised during the pre-bid meeting and it's response is listed below:

Query 1 - The bidder should provide room rent details vis-à-vis. normal as well as ICU. Please help with the % of Room Rent for both normal as well as ICU.

NHSRC Response – The insurance company must decide the % capping for the same. NHSRC will evaluate the technical quotes considering how closely the companies are meeting the requirement. Maximum benefit and minimum cost shall be considered.

Query 2 - The bidder should provide maternity benefits from day 1. Please help with the limits for the coverage for both normal and C-Section.

NHSRC Response – No limits specified by NHSRC. Company should provide their best quotes and services.

Query 3 - The bidder should have strong network of hospitals across the country including Northeastern states and should provide a list of empaneled hospitals along with the proposal. Is it okay to provide the list of TPAs for the companies who are working with external TPAs and each TPA has a list of empaneled hospitals?

NHSRC Response – NHSRC would like to know the coverage on PAN India basis. In case the company is working with TPAs, NHSRC would prefer to know the network of hospitals empaneled on PAN India basis including the Northeast India.

S/d

Brig. Sanjay Baweja (Retd)

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