

**Terms of Reference**  
**Consultant - Quality Improvement**

National Health Systems Resource Centre (NHSRC) is a technical support organisation under the National Health Mission, Ministry of Health & Family Welfare. NHSRC channelizes required technical assistance for the MoHFW and the States for various tasks. Such requirements are dynamic in nature. Work at the NHSRC is organised around seven divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, Healthcare Technology, Human Resources for Health, Public Health Planning, Public Health Administration and Quality Improvement.

If you have a commitment to health equity and excellence, here is a unique chance to work with a team committed to shaping the public health landscape in India. The position offers you an opportunity to participate in the process of strengthening health systems, improving health service delivery and enabling positive health outcomes, through hands on implementation assistance at national, state and district levels. Working with a trans disciplinary team, you can discover, adapt, co-create and disseminate solutions to multiple challenges related to service delivery systems, universal primary health care, human resources for health, community processes, health financing, quality of care, public health planning and health promotion. This is an opportunity to support health systems strengthening at scale, learn from district and sub district implementation, undertake knowledge translation, and enable realization of the vision of universal health coverage.

For improving Quality of care of services, delivered at the public health facilities, National Quality Assurance Standards were developed under the National Health Mission. For this initiative, NHSRC performs task of the secretariat on behalf of the Ministry of Health & Family Welfare. In the year 2013, QA Operational Guidelines and Quality Standards for District Hospitals were launched by the Ministry of Health & Family Welfare. This was followed by development and launch of Quality Standards for Community Health Centres (CHCs) and Primary Health Centres (PHCs), followed by Quality Standards for Urban PHCs in the subsequent years. There is an explicit system of measurement of extent of compliance against each of the National Quality Assurance Standard (NQAS). Each Quality standard has measurable elements and check-points.

For implementation of the NQAS, substantial efforts are undertaken for building capacity of the states to understand the nuances of each quality standards, followed by hand-holding support through state quality assurance committee and district quality assurance committees.

The division also support the Ministry of Health & Family Planning, GOI and the states in implementation of Kayakalp Initiative and LaQshya.

For supporting above mentioned tasks, NHSRC intends to induct a consultant in the QI Division. The incumbent is expected to have good clinical background and excellent writing skills.

Support to the States require extensive travel to the states, which may be about one of third of the time.

**Roles & Responsibilities:**

- Review the contemporary literature and programme guidelines, and examine the existing measurement system (ME & check-points) under the NQAS
- Support the States with Implementation of NQAS
- Development of Resource Material

- Conduct training
- Any other task, as per need of the QI Division

**Qualification & Experience:**

For achieving above-mentioned deliverables, the applicant is expected to possess following qualifications & experience –

Essential Qualification –

- Two years' full-time PG degree in Hospital Administration/Hospital Management/ Public Health from a reputed institute
- 3 Years of post-qualification experience

Desirable – Preference would be given to following applicants

- MBBS (Equivalent – recognised to practice the medicine in India by the competent authority)
- Robust experience of implementation of National Quality Assurance Standards with tangible results

*\*Qualification & Experience may be relaxed for deserving candidates.*

**Note-**

- Only shortlisted candidates will be called for an interview
- The candidates may be subjected to written test and presentation to judge their writing skills and language proficiency

**Age Limit:** 40 Years (As on last date of receiving applications)

*\*Can be relaxed for suitable candidate*

**Location:** New Delhi with extensive travel to states and districts.

**Remuneration Range:** Rs. 44,000/- to Rs. 99,000/- per month

***\*Fee offered within the band will be commensurate qualification and experience***

**To Apply:** Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to [recruitment.qi.nhsrc@gmail.com](mailto:recruitment.qi.nhsrc@gmail.com) by **19<sup>th</sup> December 2019**. Application submitted in other format will not be accepted. Please ensure that the post applied for is clearly mentioned on the application form, without which the application form will not be accepted.