

Terms of Reference

Short Term Consultant - Quality Improvement

National Health Systems Resource Centre (NHSRC) is a technical support organisation under the National Health Mission, Ministry of Health & Family Welfare. NHSRC channelizes required technical assistance for the MoHFW & States for various tasks. Such requirements are dynamic in nature. Work at the NHSRC is organised around seven divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, and Healthcare Technology, Human Resources for Health, Public Health Planning, Public Health Administration and Quality Improvement.

In recent times, many initiatives have been taken for improving the Quality of Care (QoC) at the Public Health Facilities. It includes development of Quality Standards for different level of Health Facilities, LaQshya, Kayakalp Initiative, Quality Certification of DH Laboratories, etc. An independent certification unit has been created within the division for managing NQAS and LaQshya Certification Programmes.

NHSRC intends inducting a short-term consultant to the QI Division as a resource augmentation for multifarious tasks, which the division undertakes.

Summary of the Position

He/she is expected to work with the certification unit and support their efforts for facilitation of the process. S/he is expected to scrutinise the documents, contact empanelled assessors, support the assessment process and finalise the assessment report.

Roles & Responsibilities:

Expected role of the incumbent is summarised below –

- Scrutiny of final documents, submitted by Health Facility
- Scheduling of assessment
- Finalisation of assessment report
- Convening meetings of the appeal to discuss the contentious issues
- Support to the states in NQAS implementation

Qualification & Experience:

For achieving above-mentioned deliverables, the applicant is expected to possess following qualifications & experience –

- MBBS / BDS / AYUSH
- Formal training in Quality Management
- At least one year's experience of NQAS implementation

Qualification & Experience may be relaxed for deserving candidates.

Note-

- Only shortlisted candidates will be called for an interview
- The candidates may be subjected to written test to judge their writing skills and language proficiency
- Since the requirement is immediate, the incumbent would be expected to join within 15 days of the selection.
- Initial contract would be for three months, which would be extended as per work and candidate's satisfactory performance.

- Please note that above-mentioned eligibility criteria may be relaxed for deserving candidates.

Duration: For three months and extendable

Age Limit: 50 years & below. Age can be relaxed for a suitable candidate.

Remuneration: Rs. 44,000/- to 99,000/- per month (Tax deduction – as applicable)

**Fee mentioned above will commensurate qualification and experience.*

Location: New Delhi with requirement of extensive travel (at least 50% of time) to the states & UTs. Travel time may increase depending upon the task

How to Apply: Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to shortterm.nhsrc@gmail.com by **22nd July 2019**. Application submitted in other format will not be accepted. Please ensure to mention post applied for on the application form, without which the application form will not be accepted.