



Ensuring quality trainings for Certificate in Community Health (CCH) during COVID-19 pandemic leveraging virtual platform



Under Ayushman Bharat Health and Wellness Centres (AB-HWCs) initiative, 4,440 Health and Wellness Centres are planned to be operationalized in Madhya Pradesh. In order to produce adequate number of Community Health Officers (CHOs), the Certificate in Community Health (CCH) batches were planned at 33 Program Study Centers (PSCs) under IGNOU and six PSCs under MP Medical Science University, in FY 2020-21.

The Challenge

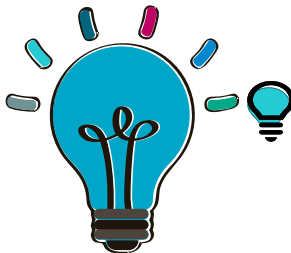
- 01 Need of timely completion of theory sessions but physical sessions were not possible due to COVID 19 pandemic
- 02 Non-availability of academic counsellors for teaching as they were doing COVID duties
- 03 MP being a big state with 33 PSCs, there was a need to ensure quality and uniformity of trainings at all PSCs

The Solution

To ensure that CCH batches run effectively, 240 hours (120 hours per batch) theory sessions were organized. Each session was recorded and the link for the recorded sessions were shared with students

Schedule of virtual classes were prepared and counsellors with good teaching skills were identified

Orientation of counsellors on use of Virtual platform using Zoom



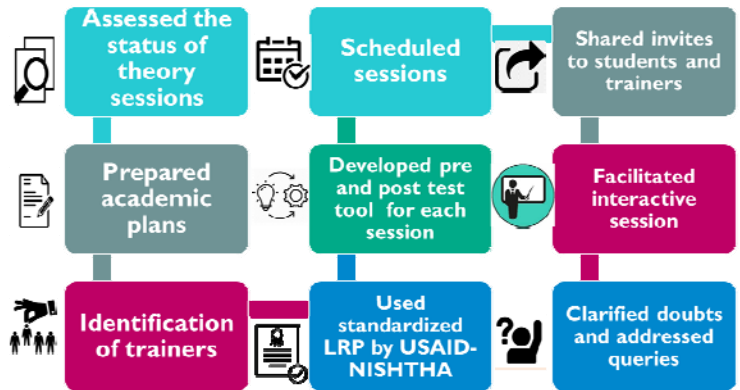
Each day three sessions of two hours each were planned

Ensuring uniformity by the use of standardize LRP developed by USAID NISHTHA and shared with all trainers

Comprehensive evaluation strategy developed which included pre and post tests and knowledge assessment tests

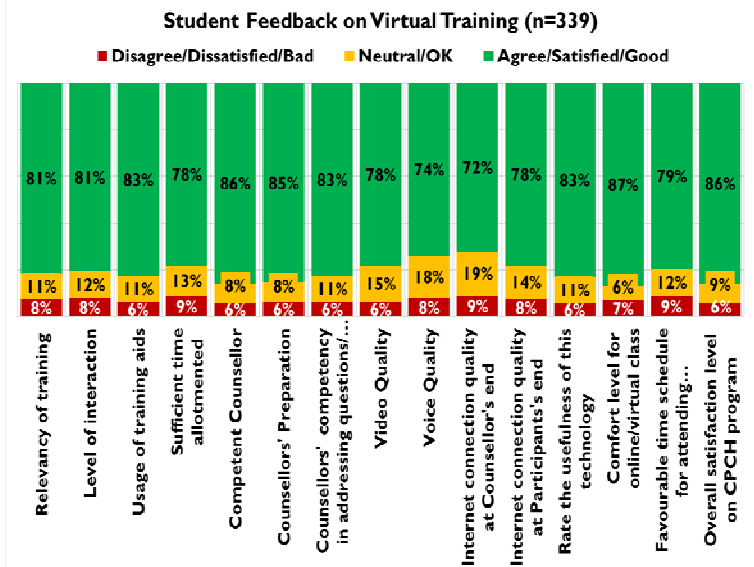


Model of virtual training



Results

Training Feedback (June-November -2020):



Evidence of effectiveness:

- Final exam pass percentage was **93%** (Out of 1674 candidates 1558 candidates passed) in Jan –June -2020 session.
- Less numbers of trainers covered large number of students, hence cost of training reduced by **80%**
- Timely completion of sessions
- Feedback tool ensured regular monitoring & timely corrective actions
- Increased confidence among students

