



NATIONAL EXTERNAL ASSESSORS' TRAINING, 2023

National Quality Assurance Standards (NQAS)

17th July 2023 to 22nd July 2023

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM), Government of India to serve as an apex body for technical assistance to the Ministry of Health & Family Welfare & State Governments.

Ministry of Health & Family Welfare has rolled out **National Quality Assurance Standards (NQAS)** and the Quality & Patient Safety Division of NHSRC functions as the secretariat for this initiative. The standards are accredited by International society for Quality in healthcare (ISQua). All the public health facilities are supported under NHM for implementing the NQAS. There is an inbuilt system of State and National level NQAS certification.

Public Health facilities are required to follow stepwise processes of baseline assessment, internal assessment, gap closure and external assessment for fulfilling the criteria laid down for State & National level NQAS certification. For conducting external Quality Certification, a pool of Assessors having knowledge, skills and experience of the NQAS assessment is being created.

Next such training of Five and a half days duration will be conducted from Monday, 17th July 2023 to Saturday, 22nd July 2023. The successful participants on successful proficiency evaluation will be empaneled for the external assessments of Public Healthcare facilities.

Applications are invited from interested professionals who meet the following Qualification Requirements:

1. Essential:

- ✓ Qualification: MBBS/BDS/BAMS/BHMS/BSc (Nursing) Degree/Full-Time MHA or equivalent.
- ✓ Experience: 10 years post qualification experience in the direct care of patients/Programme Administration/Health Administration/ Health Consultancy/Relevant Teaching experience.
- ✓ The successful candidate will undertake 6 State level and 4 National level certification assessments in a year as per the request of NHSRC. Failing which the empanelment may be cancelled. An honorarium would be paid by the state for the assessment days spent in undertaking the certification assessment.

2. Desirable:

- ✓ Qualified assessors of NABH/NABL/ISO 9001:2015/ Six Sigma/ Lean/Kaizen/ NQAS internal assessor would be preferred.
- ✓ Fit to travel extensively, sometimes in difficult conditions.
- ✓ Proficiency in using certification portals and assessment apps.
- ✓ Passionate about Healthcare Quality.

Special Information

- ✓ There is no fee for the training. The cost of travel from home/duty station & back, boarding, lodging and other logistics would be borne by the participants themselves.
- ✓ The shortlisted candidates need to submit NOC from their respective organizations/authorities.
- ✓ Candidates employed under state government/NHM/Govt Corporations who apply as self-sponsored candidates their applications must route through the respective State NHM. They will be expected to make their own boarding and lodging arrangements.

Registration Details

- Registration will begin at 08:30 A.M. on Monday, 17th July 2023.
- Training Timings: 09:00 AM onwards each day.
- Attendance in all sessions is mandatory.
- The training is expected to be over by 03:00 pm on 22nd July 2023.

❖ **Venue of training: Chintan Hall, First Floor, National Health System Resource Centre, NIHFV Campus, Baba Gangnath Marg, Munirka, New Delhi - 110067**

How to apply: Interested candidates are requested to send their CV in the following format **by Friday, 30th June, 2023** via e-mail at nqas.eat@nhsrccindia.org or via the Google form, link as below:
<https://forms.office.com/r/r9mCvKWPGm>

Name	Age (DOB)	Qualifications (with year of passing)	Experience year wise after passing MBBS/BDS/AYUSH/BSc (Nursing) Degree/Full Time MHA or equivalent	Office address with phone no., email id.	Residence address with phone no.	Past experience in Quality assurance / accreditation (if any)	Sp St De va Or lf
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**For Queries / Registration contact us at nqas.eat@nhsrcindia.org
(Dr. Ratan Shekhawat, Consultant, Quality & Patient Safety Division, NHSRC- 8586930006)**