



NATIONAL EXTERNAL ASSESSORS' TRAINING, 2023

National Quality Assurance Standards (NQAS)

9th October 2023 to 14th October 2023

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM), Government of India to serve as an apex body for technical assistance to the Ministry of Health & Family Welfare & State Governments.

Ministry of Health & Family Welfare has rolled out **National Quality Assurance Standards (NQAS)** and the Quality & Patient Safety Division of NHSRC functions as the secretariat for this initiative. The standards are accredited by International society for Quality in healthcare (ISQua). All the public health facilities are supported under NHM for implementing the NQAS. There is an inbuilt system of State and National level NQAS certification.

Public Health facilities are required to follow stepwise processes of baseline assessment, internal assessment, gap closure and external assessment for fulfilling the criteria laid down for State & National level NQAS certification. For conducting external Quality Certification, a pool of Assessors having knowledge, skills and experience of the NQAS assessment is being created.

Next such training of Six days duration will be conducted from Monday, 9th October 2023 to Saturday, 14th October 2023. The participants on successful proficiency evaluation will be empaneled for the external assessments of Public Healthcare facilities.

Applications are invited from interested professionals who meet the following Qualification Requirements:

1. Essential:
 - ✓ Qualification: MBBS/BDS/BAMS/BHMS/BSc (Nursing) Degree/Full-Time MHA or equivalent.
 - ✓ Experience: 10 years post qualification experience in the direct care of patients/Programme Administration/Health Administration/ Health Consultancy/Relevant Teaching experience.
 - ✓ The successful candidate must undertake 6 State level and 6 National level certification assessments in a year as per the request of NHSRC. Failing which the empanelment may be cancelled. Honorarium would be paid by the state for the assessment days spent in undertaking the certification assessment.
 - ✓ Must not be currently working in any State government or NHM funded organization.
2. Desirable:
 - ✓ Qualified assessors of NABH/NABL/ISO 9001:2015/ Six Sigma/ Lean/Kaizen/ NQAS internal assessor would be preferred.
 - ✓ Fit to travel extensively, sometimes in difficult conditions.
 - ✓ Proficiency in using certification portals and assessment apps.
 - ✓ Passionate about Healthcare Quality.
 - ✓ Preference will be given to those who have experience of working in public health systems.

Special Information

- ✓ There is no fee for the training. The cost of travel from home/duty station & back, boarding, lodging and other logistics would be borne by the participants themselves.
- ✓ The shortlisted candidates need to submit NOC from their respective organizations/authorities.
- ✓ Candidature will be cancelled at any time, if any information is found to be false.
- ✓ Candidates are expected to make their own boarding and lodging arrangements.

Registration Details

- Registration will begin at 08:30 A.M. on Monday, 9th October 2023.
- Training Timings: 09:00 AM onwards each day.
- Attendance in all sessions is mandatory.
- The training is expected to be over by 03:00 pm on 14th October 2023.

❖ **Venue of training: Chintan Hall, First Floor, National Health System Resource Centre, NIHFV Campus, Baba Gangnath Marg, Munirka, New Delhi - 110067**



How to apply: Interested candidates are requested to send their CV in the following format by **Monday, 25th September 2023** via e-mail at nqas.eat@nhsrindia.org

**For Queries / Registration contact us at nqas.eat@nhsrindia.org
(Ms. Rachana, Consultant - CU, Quality & Patient Safety Division, NHSRC- 7082163250)**

FORMAT FOR BIO-DATA

Name:

Date of Birth:

Email id:

Residence Address with phone no:

Qualification (with year of passing):

Course	Name of University/Institute	Year of Passing

Date of Permanent Registration with Professional Body:
(NMC/IMC/DCI/Nursing Council, etc)

Current Post/Appointment:

Office Address (with phone no and email id):

Type of Current Organization:
(Central Govt/State Govt/NHM/Self Employee/Others, please specify)

Work Experience (After Qualifying degree):

Period (in chronological order)	Organisation	Designation

Undertaking:

1. Information provided above is true and best to my knowledge
2. My candidature to be cancelled, if any information is found to be false.

Date:

Place:

(Signature with Name)