

**Minutes of the Pre-bid Meeting of**  
**Comprehensive Annual Maintenance Contract (CAMC) for**  
**EPABX**

**PRE-BID MEETING MINUTES**

**Bid Title: Annual Maintenance service - EPABX System**

**Bid Number: GEM/2026/B/7142837**

**Date: 06-02-2026**

**Venue: Hybrid (Webex + Physical) – NHSRC Conference Hall**

**Chair: PAO, NHSRC**

**Participants: NHSRC Officials & Prospective Bidders**

**Queries Raised and Clarifications**

Query	Response by NHSRC
Since the firm has not undertaken any recent Government assignments, whether submission of experience certificates is mandatory or if an undertaking can be submitted in lieu of the same?	The bidder was advised to upload experience certificates, if available, for assignments in the relevant domain. Eligibility shall be assessed as per the provisions of the bid document and shall be subject to technical evaluation.

The chair thanked the participant for attending the pre-bid meeting.

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