

Minutes of the Pre-bid Meeting of
Comprehensive Annual Maintenance Contract (CAMC) for CCTV
System

Bid Title: AMC of Integrated Security and Surveillance System – Theft Prevention, Remote Video Monitoring, Facility/Asset Protection, Monitor Operations; Comprehensive; Hardware, Networking System; Consumables to be provided by Service Provider

Bid Number: GEM/2026/B/7142230

Date: 06-02-2026

Venue: Hybrid (Webex + Physical) – NHSRC Conference Hall

Chair: PAO, NHSRC

Participants: NHSRC Officials & Prospective Bidders

Query	Response by NHSRC
Is the site a single site or a multi-site location and are both sites located at Munirka?	The CCTV system is installed within the same campus at NICHFW, Munirka, and consists of two sites located inside the same campus.
Is participation in the pre-bid meeting mandatory for submitting the bid?	Participation in the pre-bid meeting is not mandatory and is optional for bidders.
What is the total number of cameras and whether the recording system is DVR, NVR, or HVR as mentioned in the document?	The configuration is as mentioned in the bid document and the system uses HVR as specified.
Can the model number of the HVR be shared and whether hard disk storage is integrated in the HVR?	The model number of the HVR cannot be shared. Bidders are advised to visit the site to assess the configuration and storage details.
When can the site be visited and can the time be shared to depute a technician for inspection?	Bidders may visit the site for inspection as per mutual convenience and assess the system accordingly.
Is any authorization required for participation in this comprehensive CAMC bid?	Authorization requirements shall be governed strictly as per the eligibility and technical criteria mentioned in the bid document.
Whether the working condition and existing camera setup can be verified?	The details are as per the bid document and bidders may verify the same during site visit, if required.

